

REDUCE ENERGY AND SAVE MONEY THIS WINTER

Winter is the time Liberty Utilities customers consume the most energy. That can mean higher bills, but it's also an opportunity to take some simple, no-cost steps to reduce your winter usage and, as a result, save 10-25% on your energy costs.

- Set your thermostat to 68 degrees when home, and then back to 55-68 degrees when unoccupied.
- Open window coverings on the sunny side of your home to take advantage of free heat from the sun.
- Close foundation vents.
- Turn off lights and appliances when not in use; including your computer.
- Use your dishwasher, clothes washer & dryer and cook as late in the evening as possible.
- Vacuum your refrigerator coils, underneath and in the back.

For more tips and to sign up for a free energy audit, visit www.libertyutilities.com/west and click on the "Save Energy and Money" option.

KEEP YOUR METERS CLEAR FROM SNOW

During the winter months, Liberty Utilities asks for your help in keeping snow cleared around your meters so it can be read by our meter readers. If you own a non-primary resident (i.e., a second home), you may qualify for our Zero Estimated Billing where you are billed at zero energy usage only during those winter months until we can access your meter in the Spring.

Visit www.libertyutilities.com/west and click on the "Customer Support" option.

RELIABILITY IMPROVEMENT UPDATE

Customers tell us that reliability is their top priority. Since acquiring the utility service territory in 2011, Liberty Utilities has planned for and completed several projects designed to improve reliability of your electric service. Here's an update on just two of them.

7203 Electric Line Improvement Project

Liberty replaced a 1.1 mile section of its 14.4 kilovolt power line known as the 7203 Distribution Line which lies within the Town of Truckee. *The existing distribution wire on this portion of the line was replaced with larger-diameter wire to maintain safe and reliable delivery of electric service.* The improvement enables approximately five megawatts (5 MW) of additional load to be fed from that line to help meet anticipated peak energy demand during this coming winter. The project began on August 29, 2014 and was completed in early October, 2014.

625/650 Electric Lines Upgrade Project

These major transmission lines serve the North Tahoe area.

The \$46 million project will improve reliability, even if a portion of the closed loop system is damaged, by allowing greater load transfer and switching ability that benefits the entire system.

The final environmental document was issued by the LLS.

The final environmental document was issued by the U.S.
Forest Service, the California Public Utilities Commission, and
the Tahoe Regional Planning Agency on September 19, 2014.
Phase 1 construction (rebuilding of the 650 line between Martis
and Kings Beach) will begin once permits are obtained with
anticipated completion in 2015.

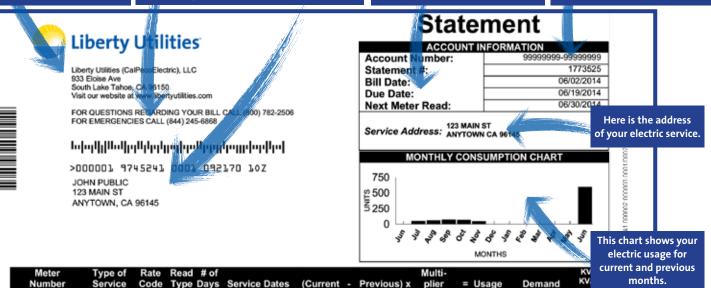
Visit www.libertyutilities.com/west for more information and updates.

Use this address to send us written correspondence. To make a payment, mail to Liberty Utilities (CalPeco Electric), LLC, P.O. Box 80374, City of industry, CA 91716-8374

Here is our Customer Service and Emergency phone numbers.

Your bill is mailed to this address each month. This may differ from the service address.

To avoid late charges, please pay your bill by the Due Date. If mailing your payment, it must be received by this date. Use this 16-digit account number when you phone, write or email us with a question or to make a payment. If paying online, do not insert the hyphen.



Liberty Utilities charges a1% late fee for payments made 45 days or later from the due date. Visit www.libertyutilities.com/west or call 800-782-2506 for payment options if you have difficulty making this tariff requirement.

ACCOUNT ACTIVITY	
Base Usage (Units) Excess Usage (Units) Outdoor Lighting Usage (Units)	455 145
Previous Balance:	0.00
Payments Received:	0.00
Balance Forward:	0.00
Current Charges:	
Customer Charge	7.76
California Surcharge 600.00 units @ 0.00029	0.17
Carbon Pollution Permit Cost 600.00 units @ 0.00770	4.62
CPUC Surcharge 600.00 units @ 0.00024	0.14
Distribution Charge 600.00 units @ 0.04703	28.22
ECAC Amortization 600.00 units @ -0.00760	4.56 CR

SPECIAL MESSAGE Welcome to your new electric bill. We have included an insert with this bill that highlights some of the important changes that you should be aware of. Please see the reverse side of this bill for definitions of billing term s and convenient payment options. We look forward to ving you.

> We will use this area to convey important and timely messages to you.

> > KEEP THIS PORTION FOR YOUR RECORDS

Please include your account number on your check Make checks payable to Liberty Utilities

DETACH AND RETURN THIS REMITTANCE PORTION OF THE BILL WITH YOUR PAYMENT

CURRENT AMOUNT DUE ORWARD CHARGES AMOUNT Payment Coupon 0.00 85.37 85.37

Please check box and see reverse for: Update phone/address

Service Address: 123 MAIN ST ANYTON CA 96145

JOHN PUBLIC 123 MAIN ST ANYTOWN, CA 96145

Please check this box if you need to update your phone number or address. Indicate the changes on the reverse of this payment coupon.

Account Number: Statement #: Bill Date: Due Date:

999999999999999 1773525 06/02/2014 06/19/2014

Liberty Utilities (CalPeco Electric), LLC P.O. Box 80374 City of Industry, CA 91716-8374

Amount Due reflects current charges, previous charges credits (CR) and any additional taxes and fees.

64885111118812222300000008

Detach this payment coupon and mail with your payment. Make sure this address is visible through the payment envelope window.

Local and Responsive. We Care.

